

DIRECT TAXES PROFESSIONALS' ASSOCIATION

Income Tax Building, 3, Govt. Place West, Ground Floor, Kolkata 700001 Ph 033-22420638

Ref. No. – DTPA/Rep/21-22/27

Date: 16.06.2021

To,
Mrs. Nirmala Sitharaman,
Hon'ble Finance Minister,
Government of India,
North Block, New Delhi 110 001

Respected Madam,

Subject- Representation for regarding problems/issues in new ITD Portal

Respected Madam, we wish to appraise your good self about the problems and issues faced by the assessee and professionals in new ITD Portal. Listed below are some of the issues :-

1. DSC not getting registered or updated
2. New Incorporated companies or Firms are not able to register themselves on ITD Portal
3. Forget password option not working
4. IT Returns in PDF can't be downloaded
5. IT acknowledgements in PDF can't be downloaded
6. DIN Number not getting auto populated in new ITD website
7. Challan Numbers not getting validated
8. No tab for **Vivad Se Vishwas Scheme** (VSV) tab i.e. Vivad se viswas scheme disappeared from Website. Many cases are pending payment and issue of certificates in Form 3 or 5.
9. Unable to file TDS / TCS Statements
10. Unable to file Form 15CA/15CB. Demanding Compulsory six digit numeric Pin code, while many country do not have Pincode, Some Countries have Alpha Numeric codes and some have less than Six Digit codes and some may have more than six digit pin codes.

- 11.E-proceedings tab not working. Many taxpayers got Notices from Faceless Assessment A.O. or Faceless CIT (Appeal). Taxpayers are unable to comply in absence of E proceeding Tab.
- 12.Grievances registered on ITD website are deleted without addressing
- 13.Old demands outstanding not reflected
- 14.Old Grievances registered not reflected
15. **Unable to file Income Tax Returns for AY 2020-21 and earlier years as there is no facility or Tab even for furnishing ITR under sec. 148 or making application for Issue of Notice u/s 148.**
- 16.Accounts get locked, if we try to login and not able to login due to non-operation of site
- 17.Unable to raise refund re-issue request
- 18.Unable to view Form 26AS
- 19.PAN Number is not shown as valid
- 20.Mismatch in PAN Data is shown when technically there is no mismatch
- 21.JSON Utility not available
- 22.While filing Verification in ITR if we select 'Self' in capacity then Name disappeared and Shown in validation errors.
- 23.UDIN is also not able to update for last month audit and other certification.
- 24.Rectification of return options not available.
- 25.Return processed in March 2021 now shows under processing in view details.
- 26.E-verify of Revised Return not functioning
- 27.No option to add Representative Assessee in Case of private trust & no option to add legal representative
- 28.Intimation u/s 143(1) not downloading
- 29.Form 10A filled in draft form in the erstwhile portal is not being carried into this portal. Form 10A not available
- 30.There is no “save as draft” option in any of the online forms
- 31.Unlike the old portal where the entire details of the previous years returns were visible in a single screen, details of previous years returns are visible only 3 at a time
- 32.Instant E-PAN facility is also not working
- 33.Trust are not able to file re registration application, due date for which is 30.06.2021
34. ITR Not getting verified despite correct Input of ITR OTP
- 35.SFT portal also not working

36. New ITDREIN registration for Form 61A is not functioning
37. Reporting portal redirected from website is not functioning
38. E-proceedings tab shows under development
39. Redirection to compliance portal does not auto login
40. Bank account already validated, but portal is showing error of bank account validation while filling income tax returns

Your honour will further appreciate that these are the some of the issues being faced by the assesseees and professionals hence we are unable to do any compliances for which due dates have passed or are approaching.

Since many due date are approaching soon, we would appreciate if your goodself would kindly consider the issues faced and fix the portal as soon as possible with the developers.

We request your honour to kindly consider the above representation favorably and we shall be obliged for such consideration.

Thanking you,
Yours faithfully,



**CA Narendra Goyal,
President, DTPA**



**Advocate Narayan Jain,
Chairman, DTPA Representation Committee**

CC To:

- 1. Sri Anurag Singh Thakur
Hon'ble Minister of State for Finance,
North Block, New Delhi 110 001**
- 2. Sri Ajay Bhushan Pandey
Revenue Secretary, Ministry of Finance,
North Block, New Delhi 110 001**
- 3. Shri J.B. Mohapatra,
Chairman,
Central Board of Direct Taxes,
North Block, New Delhi 110 001**