

Awareness about making complaints, in case of Unsolicited Commercial Communication (“UCC”) and fraudulent activities using telecom resources

- In case of receiving spam or UCC, make DND complaint at respective TSP’s app/website, TRAI DND app, or call/SMS to 1909.
- In case of receiving suspected fraud communication, report to Chakshu Platform of Department of Telecommunications <https://sancharsaathi.gov.in/sfc/Home/sfc-complaint.jsp>.
- In case fraud has already happened, report the same to Cyber Crime helpline number 1930 or website www.cybercrime.gov.in.