

## Annexure C

### Investor Complaints Data : Lohia Securities Limited

31 December 2024

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average Resolution time(in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL		NIL
2	SEBI (SCORES)	NIL	NIL	NIL	NIL	NIL		NIL
3	Depositories	NIL	NIL	NIL	NIL	NIL		NIL
4	Other Sources	NIL	NIL	NIL	NIL	NIL		NIL
5	<b>Grand Total</b>	NIL	NIL	NIL	NIL	NIL		NIL

#### **Trend of monthly disposal of complaints**

SN	Month	Carried forward from previous month	Received	Resolved	Pending
12	December - 2024	NIL	NIL	NIL	NIL
11	September - 2024	NIL	1	1	NIL
10	June - 2024	NIL	NIL	NIL	NIL
9	March - 2024	NIL	4	4	NIL
8	December - 2023	NIL	NIL	NIL	NIL
7	<b>September - 2023</b>	NIL	4	4	NIL
6	<b>June - 2023</b>	NIL	3	3	NIL
5	<b>March - 2023</b>	NIL	NIL	NIL	NIL
4	<b>December - 2022</b>	NIL	NIL	NIL	NIL
3	<b>September - 2022</b>	NIL	NIL	NIL	NIL
2	<b>August - 2022</b>	NIL	NIL	NIL	NIL
1	<b>July - 2022</b>	NIL	NIL	NIL	NIL
	<b>Grand Total</b>	NIL	12	12	NIL

Trend of annual disposal of complaints

SN	Year	Carried forward From previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	NIL	1	1	NIL
2	2018-19	NIL	NIL	NIL	NIL
3	2019-20	NIL	NIL	NIL	NIL
4	2020-21	NIL	NIL	NIL	NIL
5	2021-22	NIL	10	10	NIL
6	2022-23	NIL	1	1	NIL
7	2023-2024	NIL	12	12	NIL
	Grand Total	NIL	24	24	NIL